

DHIF MOUADH

UX/UI Designer

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PROFILE

Certified UX/UI Designer with extensive experience in digital security and IT support. Specialized in UX/UI processes, risk assessment, and software troubleshooting. Multilingual professional with attention to detail and passion for creating user-centric solutions and leveraging technology to support innovation and problem-solving.

PROFESSIONAL EXPERIENCE

- **Logistics Coordinator**
Sol henkilöstöpalvelut, Finland

October 2024 - Present

 - Coordinating warehouse management and logistics operations
 - Monitoring and optimizing inventory to improve efficiency
 - Ensuring communication between warehouse staff and delivery teams
 - Processing logistics documentation and entering data into the system
 - Developing workflow and improving efficiency in collaboration with the team
- **Digital Security Specialist**
Thales Oy, Finland

March 2022 - December 2023

 - Assessing information security risks and identifying system vulnerabilities
 - Designing and implementing security solutions, such as encryption and access control
 - Monitoring security logs and identifying threats
 - Responding to security incidents and conducting forensic investigations
 - Developing security policies and monitoring compliance
- **IT Support Specialist**
Sigma Conseil, Tunisia

May 2010 - 2012

 - Providing software support to customers via phone and email
 - Resolving software installation, configuration, and connectivity issues
 - Delivering excellent customer service and technical solutions
- **Receptionist**
Hexabyte, Tunisia

June 2008 - 2010

 - Receiving and assisting visitors with inquiries
 - Managing appointments and maintaining information systems
 - Providing excellent customer service and improving customer satisfaction

SKILLS & EXPERTISE

UX/UI Design

- User Research
- Wireframing
- Prototyping
- Usability Testing
- Figma
- User Flows
- Information Architecture
- Visual Design

Digital Security

- Risk Management
- Encryption
- Access Control
- Threat Analysis
- Vulnerability Assessment

Technical Skills

- IT Troubleshooting
- System Configuration
- HTML/CSS Basics
- Inventory Management
- Data Entry
- Workflow Optimization

Soft Skills

- Communication
- Teamwork
- Problem Solving
- Attention to Detail
- User-Centric Thinking
- Time Management

Languages

- Arabic
- English
- French
- Finnish

EDUCATION

- **Diploma in UX/UI Design**
Software Development Academy, Tallinn, Estonia

April 2024 - October 2024

Comprehensive program covering UX research, wireframing, prototyping, and usability testing.
- **Bachelor's in Hotel Management**
Belarigia Sousse

2012
- **Information Technology Certificate**
STDA Sousse

2011
- **Information Technology Certificate**
STDA Sousse

2009
- **High School Diploma**
Lycée Garçon Tunis

2007

INTERESTS

- 3D Printing: Active member in online communities, exploring new techniques

Cars & Motorcycles: Enthusiast and regular participant in auto shows

Fishing: Enjoys exploring new techniques and relaxing by the water

Social Events: Organizing events with friends and family