DHIF MOUADH

UX/UI Designer

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PROFILE

Certified UX/UI Designer with extensive experience in digital security and IT support. Specialized in UX/UI processes, risk assessment, and software troubleshooting. Multilingual professional with attention to detail and passion for creating user-centric solutions and leveraging technology to support innovation and problem-solving.

PROFESSIONAL EXPERIENCE

Logistics Coordinator

Sol henkilöstöpalvelut, Finland

October 2024 - Present

- Coordinating warehouse management and logistics operations
- Monitoring and optimizing inventory to improve efficiency
- Ensuring communication between warehouse staff and delivery teams
- Processing logistics documentation and entering data into the system
- Developing workflow and improving efficiency in collaboration with the team

Digital Security Specialist

Thales Oy, Finland

March 2022 - December 2023

- Assessing information security risks and identifying system vulnerabilities
- Designing and implementing security solutions, such as encryption and access control
- Monitoring security logs and identifying threats
- Responding to security incidents and conducting forensic investigations
- Developing security policies and monitoring compliance

IT Support Specialist

Sigma Conseil, Tunisia

May 2010 - 2012

- Providing software support to customers via phone and email
- Resolving software installation, configuration, and connectivity issues
- Delivering excellent customer service and technical solutions

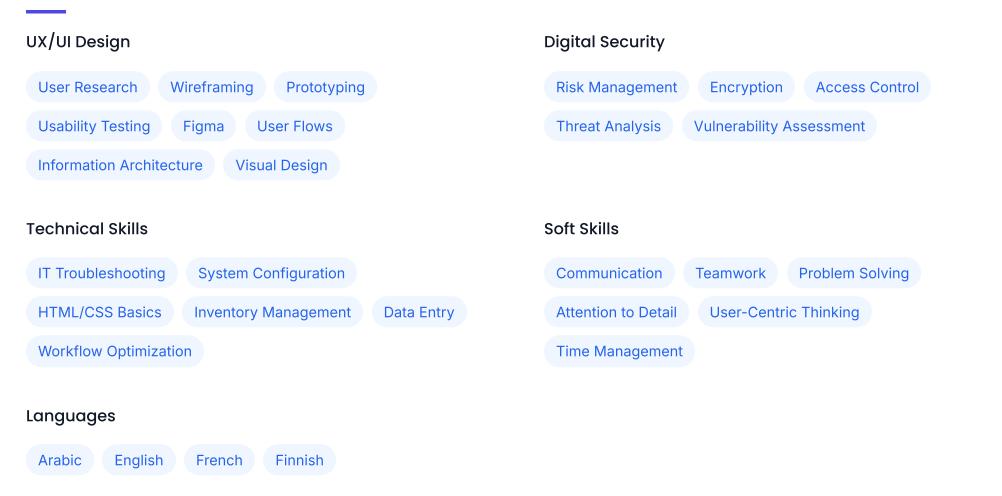
Receptionist

Hexabyte, Tunisia

June 2008 - 2010

- Receiving and assisting visitors with inquiries
- Managing appointments and maintaining information systems
- Providing excellent customer service and improving customer satisfaction

SKILLS & EXPERTISE



EDUCATION

Diploma in UX/UI Design

Software Development Academy, Tallinn, Estonia

April 2024 - October 2024

Comprehensive program covering UX research, wireframing, prototyping, and usability testing.

Bachelor's in Hotel Management

Belarigia Sousse 2012

Information Technology Certificate

STDA Sousse 2011

Information Technology Certificate

STDA Sousse 2009

High School Diploma

Lycée Garçon Tunis 2007

INTERESTS

3D Printing: Active member in online communities, exploring new techniques

Cars & Motorcycles: Enthusiast and regular participant in auto shows

Fishing: Enjoys exploring new techniques and relaxing by the water

Social Events: Organizing events with friends and family